



## Yonju Labs - Terms and Conditions v.2.0

**Effective Date:** March 1st, 2026

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### 1. Introduction

Welcome to Yonju Labs (“Yonju Labs”, “we”, “us”, or “our”). These Terms and Conditions (“Terms”) govern your purchase and use of our services, including but not limited to:

- Website development and customization
- Graphic design services
- Branding and brand identity packages
- Template customization
- Domain and deployment assistance
- Post-delivery support

By placing an order, submitting a project form, making any payment, or using our services (“Services”), you (“Client” or “you”) agree to be bound by these Terms in full.

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## 2. Scope of Services

### 2.1 Services Provided

Yonju Labs provides fast creative and web solutions, which may include:

- Website template customization
- Custom website development
- Logo design
- Flyer, banner, and social media design
- Business card and marketing materials
- Branding and brand identity packages
- Domain connection assistance
- Deployment support
- Limited post-delivery support

Services are delivered based on the selected package, template, or written agreement.

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### 2.2 Service Limitations

Unless expressly included in your selected package or agreed in writing, Yonju Labs does **not** provide:

- Website hosting services
  - Domain purchase or renewal
  - Copywriting or content creation
  - Ongoing maintenance or management
  - Marketing or advertising services
  - Unlimited revisions
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## 3. Project Initiation and Workflow

### 3.1 Project Confirmation

A project is considered confirmed only after:

- The Client submits the required project form, and

- The required deposit payment is received.

Yonju Labs reserves the right to decline or delay any project at its discretion.

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## 3.2 Communication Channel

Primary communication shall occur via email or the approved communication channel provided after payment. Yonju Labs is not responsible for delays caused by missed messages outside the agreed channel.

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# 4. Payment Terms

## 4.1 Deposit Requirement

All projects require an upfront, non-refundable deposit (typically 50–60%) before work begins. This secures your project slot.

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## 4.2 Balance Payment

- For websites: Remaining balance must be paid **before final files or full access are delivered**.
  - For design and branding: Final files are released only after full payment is received.
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## 4.3 Accepted Payment Methods

We accept payments via approved channels including, but not limited to:

- Bank transfer
- Paystack
- Other methods listed on our website

Client is responsible for any transaction fees.

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## 4.4 Additional Work

Any work outside the agreed scope will require:

- Written approval, and
  - Additional payment based on a new quote.
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## 5. Refund Policy

### 5.1 Deposits

All deposits are **strictly non-refundable** once work has commenced.

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### 5.2 Before Work Begins

If the Client cancels before work starts, Yonju Labs may, at its discretion, issue a partial refund minus transaction and administrative fees.

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### 5.3 No Refund After Delivery

No refunds will be issued after:

- Design concepts are delivered
  - Website preview is delivered
  - Final files are delivered
  - Or substantial work has been completed
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## 6. Revisions Policy

## 6.1 Included Revisions

Each service includes a limited number of revision rounds as specified in the package or quote.

A revision round means a list of consolidated changes submitted at one time.

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## 6.2 Additional Revisions

Additional revisions beyond the included amount will be billed separately.

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## 6.3 Scope Changes

Requests that significantly alter the original brief are considered **new work**, not revisions, and will require a new quote.

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# 7. Client Responsibilities

The Client agrees to:

- Provide accurate project information
- Submit all required content promptly
- Review and respond to previews in a timely manner
- Ensure they have rights to all materials provided

Yonju Labs is not responsible for delays caused by late Client responses or missing materials.

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# 8. Timelines and Delivery

## 8.1 Estimated Timelines

All delivery timelines are estimates, not guarantees. Timelines may be affected by:

- Client delays
  - Scope changes
  - Revision requests
  - Technical issues
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## 8.2 Urgent Delivery

Rush delivery (where offered) requires additional payment and applies only after confirmation by Yonju Labs.

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## 9. Domain and Hosting (Web Projects)

- Client is responsible for purchasing and renewing their domain.
  - Client is responsible for hosting fees.
  - Yonju Labs assists with connection/setup only where included.
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## 10. Ownership and Usage Rights

### 10.1 Client Ownership

Upon full payment, the Client receives rights to the final approved deliverables.

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### 10.2 Portfolio Rights

Yonju Labs retains a perpetual, non-exclusive right to:

- Display the work in our portfolio
  - Use screenshots and previews
  - Showcase the work for marketing purposes
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## 10.3 Working Files

Unless explicitly included in the package, editable source files (e.g., Figma, PSD, AI) are **not automatically included** and may require an additional fee.

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## 11. Third-Party Materials

Yonju Labs may use third-party resources (including templates, fonts, or plugins).

We do not guarantee exclusivity of such assets. Client is responsible for any required licenses unless otherwise stated.

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## 12. Prohibited Use

Client agrees not to use deliverables for:

- Illegal activities
- Fraud or scams
- Copyright infringement
- Harmful or deceptive content

Yonju Labs reserves the right to terminate services if prohibited use is suspected.

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## 13. Disclaimer and Limitation of Liability

### 13.1 No Warranty

Services are provided “as is” without warranties of any kind.

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### 13.2 Limitation of Liability

To the fullest extent permitted by law, Yonju Labs' total liability shall not exceed the total amount paid by the Client.

We are not liable for:

- Lost profits
  - Data loss
  - Business interruption
  - Third-party failures
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## **14. Indemnification**

Client agrees to indemnify and hold Yonju Labs harmless from any claims arising from:

- Client-provided content
  - Client's business activities
  - Misuse of deliverables
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## **15. Dispute Resolution**

### **15.1 Good-Faith Resolution**

Parties agree to attempt informal resolution first.

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### **15.2 Governing Law**

These Terms are governed by the laws of the Federal Republic of Nigeria. Any disputes shall be subject to the courts of Lagos State, Nigeria.

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## **16. Amendments**

Yonju Labs may update these Terms at any time by posting the revised version on our website. Continued use of our Services constitutes acceptance of the updated Terms.

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## 17. Contact Information

Yonju Labs

Email: [yonjulabs@gmail.com](mailto:yonjulabs@gmail.com)

Website: <https://yonjulabs.com>